

TO COLLECT AND SERVE

Important Information About Smart Carts And Your Automated Trash/Recycle Collection

What Is The Automated Trash/Recycle Program?

The automated trash and recycle program is an advanced system of waste and recycling collection and disposal. This system is automated, which means that the truck is equipped with a mechanical arm to lift and empty your trash and recycling containers (or Smart Carts) provided by the City.

How Does The Automated Trash/Recycle Service Work?

Each resident is given a wheeled Smart Cart for trash. Residents who wish to participate in recycling may call **330-375-2311** or visit our Web site at www.akroncurbservice.org to receive a blue recycling Smart Cart. Inside city limits, just dial **3-1-1**.

On your regular collection day, place your household trash (all bagged) in your green Smart Cart and place your recyclable materials (bagged in blue or clear bags) in your smaller, blue Smart Cart. These carts must be placed at the curb by no later than 4:30 a.m. on your normal collection day. Note: Please place your trash and recycling Smart Carts about three feet apart so the truck's mechanical arm can avoid obstructions.





In late 2006, we implemented an automated refuse collection system and shortly after that was accomplished, we started phasing in an automated recycle collection system. I'm happy to report that both programs have been a resounding success. Recycle participation has jumped in Akron's households to over 62%, which means less trash is going to local landfills and more of our resources are being reused.

The neighborhoods are much more pleasing on trash day with the look of uniform carts in place of loose trash on the streets.

Injuries to our Sanitation workers have almost disappeared. Problems with animals tearing into trash have essentially vanished. Once the citizens became accustomed to the change, the response we have gotten back has been overwhelmingly in favor of the fully automated cart program.

If you have any questions on any levels of service with sanitation matters, please contact our Call Center at **(330) 375-2311**.

Sincerely,

Donald L. Plouffe

What To Put In Your Blue Recycling Smart Cart

Please place the below recyclables in a blue or clear bag and place inside your blue Smart Cart:

- All metal food containers, beverage cans, aluminum trays, aluminum foil, glass bottles, jars of any color, rigid plastics marked #1 thru #7 such as milk jugs, plastic bottles, newspapers, magazines or junk mail.

- OR -

The following may be recycled in a brown grocery bag or tied in bundles and placed in your Smart Cart:

- Newspapers ■ Magazines
- Mail ■ Cardboard (corrugated only)



What To Not Put In Your Blue Recycling Smart Cart



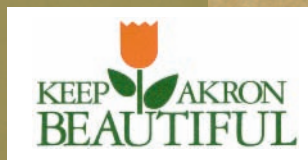
- | | |
|---|---|
| ■ Household trash (garbage) | ■ Light bulbs |
| ■ Construction and demolition materials | ■ Wire hangers |
| ■ STYROFOAM | ■ Clothes |
| ■ Black Bags | ■ Tires |
| ■ Yard waste | ■ Hazardous waste (oil, auto fluids, etc.) |
| ■ Wax cartons | ■ Concrete/Cement |
| ■ Paint cans/Motor oil | ■ Non corrugated Cardboard (cereal boxes, etc.) |
| ■ Oils, flammable liquids | ■ Phone books |
| ■ Batteries | |

Missing or Stolen Containers

Your container has been assigned to a specific address. If it is lost or stolen, please call: **(330) 375-2311** or **3-1-1** from any household phone in the City of Akron.

What to Put in Your Green Smart Cart

Your Smart Cart is designed for regular household garbage in bags. All bags should be drained of any excess liquids and tied to prevent odors and insects. All bagged trash must be placed inside of the Smart Cart; if not, it will not be collected.



What Not To Put In Your Green Smart Cart

- | | |
|---|--|
| ■ Recyclables | ■ Paint/Motor oil |
| ■ Construction and demolition materials | ■ Flammable liquids |
| ■ Roofing material, plaster, dirt, sand, gravel, bricks and drywall | ■ Hazardous waste (oil, auto fluids, etc.) |
| ■ Hot ashes | ■ Auto parts |
| ■ Dead animals | ■ Matches of any quantity |
| ■ Tires | ■ Bleach/Chemicals |
| | ■ Concrete/Cement |

AKRON RECYCLES



#1: Soft drink bottles, peanut butter jars, window cleaner bottles, mouth wash bottles...

#2: Laundry detergent bottles, windshield washer fluid bottles, coffee containers, milk jugs, butter tubs, medicine bottles...



#3: Shampoo bottles, cooking oil bottles, hand soap bottles, gladware container lids...



#4: Mustard bottles, bread loaf plastic bags, ice plastic bags, margarine tub tops, ice cream tub tops...

#5: Plastic straws, Cool Whip containers, gladware tub, plastic flower pot container, apple sauce cup, disposable plastic cups...



#6: Plastic cookie tray dish, egg cartons, vegetable tub containers, disposable cups...

#7: Garden salad plastic bags, orange juice plastic bottles, kids snack containers, some squeeze ketchup bottles...



Examples of the Recyclable Plastics numbering #1 thru #7 that the City of Akron will accept weekly for our curbservice program.



Questions?

Call: 330-375-2311



www.akroncurbservice.org

City of Akron, Ohio

Donald L. Plusquellic, Mayor



Special Pickup

The City provides a special pickup service for our curbservice residents. This service consists of house, garage, and moving cleanouts of household trash. This is also the opportunity to set out extra bags that will not fit in your City container on your curb strip. Each home will be allowed two (2) special pickups per calendar year on your normal trash collection day. Special pickup of trash from each home must not exceed 20 cubic yards. Most importantly, you must pre-schedule your special pickup request at least one (1) week in advance and not place the trash on the curb prior to 4:30 p.m. on the day before your normal collection day. Please place your special pickup order by contacting our **3-1-1 Call Center at (330) 375-2311**.

White-Good Appliances

The City continues to provide a pickup of white-good appliances. White-good appliances include: washers, dryers, stoves, furnaces, metal shelving, metal items, dismantled swing sets, air conditioners, dehumidifiers, metal sinks, refrigerators with doors removed and dishwashers. Please have your white-good appliances and/or metal items on the curb before 4:30 a.m. on your normal collection day. Do not place your white-good appliances on the curb prior to 4:30 p.m. the day before your collection day.

Please have your white-good items separated by three to five feet from your new Smart Cart(s).

Call 3-1-1 for more details.

Large Bulk-Item Pickup: Weekly on Your Normal Collection Day

The City provides weekly pickup service of large items at no additional cost. Large items include furniture, dressers, mattresses, couches, bookcases, brush, wood and branches (bundled, tied and no longer than four (4) feet long), carpet (rolled, tied and no longer than four (4) feet long), fencing (rolled, tied, no concrete and no longer than four (4) feet long), house doors, storm windows, storm doors, bicycles, basketball hoops, floor-model televisions, and tires.

These items must:

- Be separated by three (3) feet from your green Smart Cart.
- Placed on the curb before 4:30 a.m. on the day of collection.
- Not be placed on the curb prior to 4:30 p.m. on the day before your scheduled collection day.
- Not be co-mingled with loose trash or bagged trash.

Note: Any loose or bagged trash outside your trash container may result in a fine.

Remember to bag all loose trash, secure the bag with a tie, and place it in your Smart Cart.

Call 3-1-1 for more details.

Frequently Asked Questions (FAQs)

Who pays for the Smart Carts?

The City of Akron provides one Smart Cart for trash to each address free of charge and, if you pledge to recycle, a blue recycle cart. All carts remain the property of the City of Akron.

What are the advantages of Smart Carts?

- Smart Carts offer a cleaner look for our community than trash cans, bags and loose items at the curb.
- They are designed for less tipping over in high winds.
- They help reduce worker injuries and Worker's Compensation costs.
- They have a full warranty for 10 years. The lids are permanently attached to the carts.
- They are designed to keep animals out.

Who oversees cart repairs?

The City is responsible for any type of repairs to your Smart Cart. Please contact the Sanitation Division at: **[3-1-1 or (330) 375-2311]** for lost, damaged or stolen Smart Cart(s).

Can I obtain an additional Smart Cart?

Yes, you can obtain an additional trash or recycling Smart Cart for \$50 each, but they will still be the property of the City of Akron.

How do I get rid of my hazardous materials?

Please contact:

Household Hazardous Waste Recycling Center

1201 Graham Road (at the Route 8 exit – next to RR tracks)
Stow, OH
Phone: (330) 374-0383

Where can I place my Smart Carts if piles of uneven snow on my curb strip or parked vehicles are preventing the collection of my City containers?

If you are experiencing these problems, please place your Smart Carts (3 feet apart) in your driveway apron between the sidewalk and street for collection.

Is there a special orientation to place the Smart Cart(s) on the curb?

Yes, place the carts so that the handle is facing the house and the serial numbers are facing towards the street.

Can I still put tires out on the curb for pickup?

Yes, but keep them three feet away from your Smart Cart(s).

Can I spray paint my address on the Smart Cart?

No. Smart Carts are the property of the City of Akron. Serial numbers will be hot stamped on each cart to verify address locations. Please do not deface the carts.

Is there a limit of Smart Carts per household?

Yes. You can sign up for a maximum of two (2) additional trash carts and two (2) additional recycling carts at a one-time fee of \$50 each. Please note, if you move out of Akron, the carts remain the property of the City of Akron.

At what point am I allowed to place extra bags on the curb that's outside my Smart Cart on my collection day?

Only after placing your special pickup order with the **3-1-1 Call Center: (330) 375-2311**, also during our spring cleanup program each year in the month of May, and during our holiday on the week of New Year's Day.

When can I set out my large bulk items such as couches, mattresses, dressers, chairs, tires, tied wood, televisions, doors, storm doors, tied and bundled carpet/fencing, etc., on my collection day?

Weekly on your normal collection day and three (3) to five (5) feet away from your Smart Carts.

Reminders – Trash and Recycling Smart Cart Guidelines

- Place bagged and tied garbage in green Smart Cart for collection.
- Place green trash Smart Cart and blue recycling Smart Cart out before 4:30 a.m. on your scheduled collection day.
- Place all Smart Carts with arrows on lid facing curb or street. Carts can not be serviced with arrows facing house.
- Place Smart Carts no more than (3) feet from curb or street.
- Keep the Smart Carts (3) feet away from any other objects.
- Place Smart Carts 8 – 10 feet from parked vehicles.
- Bag recyclables in blue or clear bags and place in recycling Smart Cart.
- No trash, yard waste or black bags in the blue recycle Smart Cart.
- Do not put tires inside any Smart Carts.
- Bag or bundle and tie newspapers, magazines, cardboards (corrugated) and place in recycling Smart Cart.
- Do not place extra bags outside cart. They will not be collected.
- Smart Cart lids must be shut with no stacking on top for collection.
- Do not place contaminated materials with your recyclables. They will not be collected.
- Please remove your empty Smart Cart(s) from the curb by 6:00 p.m. after receiving curbservice on your collection day.
- Do not place household trash/recycle on curb too early or late. These curbservice violations are subject to a fine if this occurs.

Call 3-1-1 for more details

Please place your trash and recycling Smart Carts at least three (3) feet apart from each other at the curb.

Questions?

Call: 330-375-2311



www.akroncurbservice.org
City of Akron, Ohio
Donald L. Plusquellic, Mayor

